

**I do not feel or taste the medication when I take a dose. How do I know that I took my full dose?**

The amount of medication that comes out of your inhaler is tiny, so it's completely normal not to feel or taste the medication. When you inhale, the medication is taken into your lungs by your breath. You should start to breathe more easily within a few minutes.

**What must I do exactly when I start using a new inhaler?**

If you are using your inhaler for the first time, you must perform the same action as normal, but now you do it twice in succession. Therefore, you first turn the red rotation grip to the right, then to the left, then back to the right and finally once again to the left. After that, whenever you want to inhale, you turn only once to the right and once to the left.

**Maintenance of the inhaler**

**My inhaler has a bad smell. Is this normal?**

The inhaler should not have a noticeable smell. If it does smell bad, it may have become contaminated with a mould. Do not use – ask your doctor to prescribe a new inhaler immediately. Proper care of your inhaler is very important. Replace the protective cap after every use. Wipe the outside of the mouthpiece regularly with a dry cloth. Never breathe out into the mouthpiece. The mouthpiece should never be washed, removed or twisted unnecessarily.

**What happens if the inhaler comes into contact with moisture/water?**

The inhaler contains medication in the form of fine, dry powder that must not come into contact with water. For the maintenance of your inhaler, this means that you should clean the outside of the mouthpiece once a week with a dry cloth. This also means that you must not breathe out into the mouthpiece of the inhaler: the moist air can reduce the efficacy of the medication.

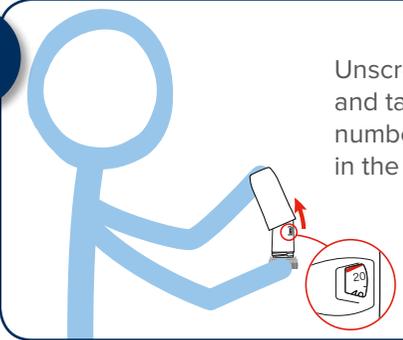
**How can I best store my inhaler and for how long can it be used?**

The inhaler must be stored at a temperature below 30 degrees and in a dry place. Do not use the inhaler after the expiry date. This can be found on the box after 'EXP'. Here a month and a year are stated. The last day of that month is the expiry date.

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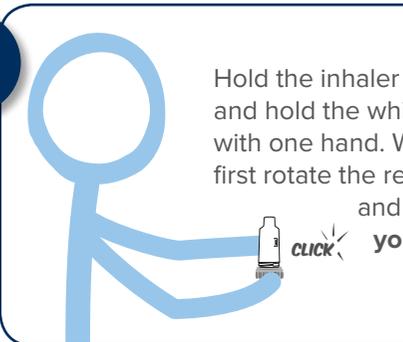
**How to use my inhaler correctly?**

**1**



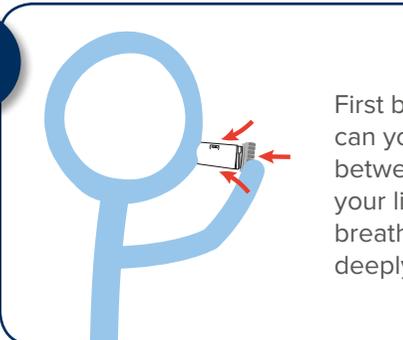
Unscrew the protective cap and take it off. Check the number of remaining doses in the dose display window.

**2**



Hold the inhaler in an upright position and hold the white section securely with one hand. With the other hand, first rotate the red grip to the right and then to the left, **until you hear a click.**

**3**



First breathe out. Only then can you place the mouthpiece between your teeth, close your lips around it and breathe in forcefully and deeply.

# Frequently asked questions about the inhaler

## The dose counter window

### How do I know when it's time for a new inhaler?

When you see a red box appear in the dose counter window, you have 20 doses left. The red box is a reminder for you to get a new prescription. When the dose counter window has become completely red and reads 0 your inhaler is empty and needs to be replaced.

### I don't understand the dose indicator and cannot see it moving. What should I do?

The dose indicator tells you approximately how many doses are left in the inhaler. The dose indicator moves (counts down) very slightly every time you load a dose; the distance moved is hard to see for an individual dose. You should be able to see that the indicator has advanced after 5 or so doses.

### The counter is on 0, but if I shake the inhaler I hear a noise as if there is still powder inside. What should I do?

It is normal for you to continue hearing this noise, even when the inhaler is empty. This is caused by a drying agent that keeps the inside of your inhaler dry. This is not caused by the medication. Thus, the noise does not indicate the remaining quantity of the drug in your inhaler.

## Loading and inhaling the dose

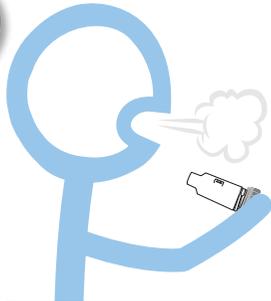
### My doctor told me to inhale after the click, but I cannot hear the click clearly. What should I do?

When you load a dose by twisting the red rotation grip, you should normally hear a 'click'. However, this 'click' can vary in volume and may sometimes be difficult to hear. If you have turned the red rotation grip to the right first, and then to the left, the dose is correctly loaded, even if you have not heard a click.

### When I loaded the inhaler, I'm not sure I heard the click. If I turn and click the inhaler a second time, will I end up taking 2 doses by mistake?

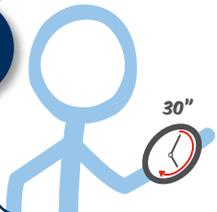
No. The design of the inhaler makes it impossible to load or take more than one dose at a time.

4



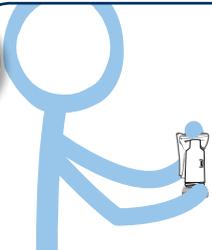
Remove the inhaler from your mouth, hold your breath for 7 to 10 seconds, and then breathe out.

5



If you have to take multiple doses, then repeat steps 2, 3 and 4 after 30 seconds.

6



Clean the inhaler with a dry cloth – avoid any contact with water. Replace the protective cap and store the inhaler in a dry place.

7



Finally, rinse your mouth with water.